

Deltek Learning Zone FAQs



What are the changes to DLZ?

DLZ has now moved to a new platform that provides an improved learner experience. On this new platform, content specific to the user's Deltek product and role is pre-selected for the user on log-in, making access to relevant training easier and faster. Once you have been migrated, access to the former platform will be disabled, but all of the content has been moved to the new service - along with new content, POC reports and different learning formats, which have not been available until now. You can learn more about all the changes by accessing the "Introduction to Deltek Learning Zone 3.0" portal, which contains a collection of helpful videos and documents that explain all of the changes and new functionality of the 3.0 platform.



How can clients register to the new DLZ?

With migration completed, clients only need to send an email to DU if the current POC is no longer in their organization. Otherwise, the current POC only needs to update the profile of the new POC by ticking the DLZ Point of Contact group box.



How can clients change their POC?

Clients who want to change their POC should send an email to DeltekUniversity@dlz.deltek.com. On the new platform, they can manage this on their profile.



What is the impact to undergoing implementation?

The DLZ team is committed to minimizing the impact to clients during implementation. Users of the current platform will continue to have access to it until they are migrated. At which time, their profiles and transcripts will already be in the new platform.



What is the impact to the Vantagepoint Readiness Portal?

Clients who already have access to the Vantagepoint Readiness Portal can continue to access it on the current platform until they are migrated. Beginning June 22, 2020, customers who do not have access will be granted access on the new platform by sending an email to DeltekUniversity@dlz.deltek.com.



Will transcripts be migrated?

Yes, all courses and learning paths clients are registered for in the current platform will reflect on their transcripts in the new platform.



Do users need to register again?

DLZ users registered prior to migration do NOT need to register again.



Will course offerings change?

In addition to an improved user interface, the new DLZ is also rolling out new learning products designed with enhanced learner experience in mind. Training will be specific to the level of competency that the learner would like to achieve upon completion. To start your journey, we offer Functional Training that focuses on navigation and basic understanding. Scenario-Based Training focuses on the learner's role, and Business Results Training focuses on how to maximize Deltek products for their organization's success. We also offer new Applied Learning courses, which provide a practical, hands-on experience in a hosted sandbox environment.